

Embedded

Control and support any embedded device, from production robots to hand-held devices in logistics and transportation and from medical instruments to electronic billboards.

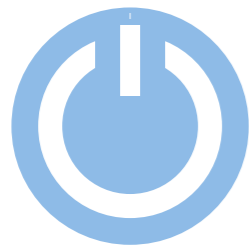


Desktop Server

NetOp Remote Control is the most complete remote control solution for IT professionals. It enables remote server management and administration, IT operations maintenance and centralized helpdesk support.

On Demand

When words are not enough, NetOp On Demand offers Internet-based remote support and enables temporary help-desk sessions across the Internet without any firewall configuration.



SUPPORTED PLATFORMS	
Windows	ActiveX
Windows CE	Linux
Solaris	Macintosh
OS/2	DOS



Complete, scalable, and secure remote control software for it professionals



New version 9.0

Try it out for yourself at www.netop.com

Sometimes the most compelling events are the ones you never see

More than ever, business continuity and cost-effective IT-operations have become critical factors of success. The larger your IT network and the wider your geographical scope, the more you rely on measures to rapidly move IT expertise, when systems stop functioning – without having to move people. Designed to deal with unplanned events, NetOp Remote Control provides a complete package for remote management of computers and networked devices as well as proactive maintenance of software and hardware inventory.



Why nearly complete is not nearly complete enough?

It's not unusual to find IT departments having to switch between two, three, or more different tools to cover their daily maintenance and support tasks. It's inconvenient, causes problems with compliance, and it's simply far from effective.

With the new version 9.0 you get an all-in-one solution with all you need to service and support a patchwork of computers and platforms. The list of features is endless. Perform complicated tasks. With multiple users. Simultaneously! Transfer files. Manage software and hardware inventory – and much more.

Why feeling secure is not the same as being secure?

Whenever you provide remote access to critical applications and sensitive data, it's not enough to assume they're secure – you need to know for sure. Financial data, customer data, personal data, patient files... The list is endless, and if your remote control solution isn't safe enough, they can be intercepted, distorted, and even erased. Worst case, you'll never know it happened. Sure we support encryption – even up to 256-bit. But more importantly, we offer unique features for authorization and authentication – including support for RSA SecurID and Smart Card authentication for internal or external service and support staff.

When does it cost too much to save money?

When you're dealing with mission-critical applications and data it's essential to minimize downtime and maximize support efficiency – it pays to look beyond acquisition costs.

Getting it right the first time, you basically save both time and money – and increase your internal lead-time and service levels. All that is required is a dedicated solution from a company which has made remote control its core business for over 20 years.

Choose the proven solution. You'll be in good company

There's a reason why leading companies choose NetOp Remote Control. Designed specifically to meet the demands of the most demanding of organizations and operations, NetOp Remote Control provides better performance, higher stability, unparalleled security features, and full scalability. It's simply the solution of choice for companies of any size.



How do leading financial institutions secure smooth operations and stay in the black? When it comes to finance and working with sensitive data, accountability is key. That is where NetOp Remote Control helps with the ability to determine and assign detailed levels of rights, knowing exactly who's doing what, where, and when. Furthermore, we enable logging and location of recorded sessions if required by internal or external audits.

How do government and military agencies fight support issues without compromising security? Government and official institutions need to rest assured that security cannot be compromised. Using NetOp Remote Control makes certain that agencies comply with rules and guidelines for handling sensitive and/or personal data.

How do health organizations keep their network fit without compromising sensitivity? Health care organizations use a range of expensive and critical equipment – all of which requires reliable and secure maintenance and support. And fast and powerful access to desktops across a network lets medical staff share information, e.g. broadcast medical data in real-time or view patient files.

How can airlines and other global companies take off and explore opportunities without encountering turbulence? NetOp Remote Control simply enables a global workplace, from the sales rep who can access and copy a file she forgot at the office to the network administrator who uses his PDA to perform server maintenance and repairs while waiting for his flight. And finally, NetOp Remote Control takes into account that there are networks with vastly different types of terminals that need consistent support and maintenance.